

# **Q2010WCA**

## **USER'S MANUAL**

Capacitive 6.75"/Compatible with Apple CarPlay/Android Auto/  
Built in Bluetooth /Music Streaming/ AM/FM Receiver/iPod



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# Safety Information

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## Safety Tips

- Please drive according to driving regulations and obey traffic laws;
- Please pay attention to the warning in the manual and avoid the operations that mentioned during the installation and use, ignoring any warning would lead to potential danger;
- Please do not use any function that would affect your attention in driving. These functions should be used in the parking state. If you need the function, please park the vehicle safely and use handbrake to avoid the occurrence of safety accidents;
- While driving, please keep the volume of music in the state that does not affect any security alert and make sure that the driver will be able to hear the noise out of the window. The Driver may not hear the emergency alert or road warning signal because of high volume in vehicle, and it may lead to traffic accident;
- For security considerations, driver in the vehicle should not watch any videos, please enable the “handbrake test” function in system settings;
- Please do not insert your finger, a foreign matter or conductive material into the gap or slot;
- Please do not wear headset when driving;
- Please do not use the product for any other function except for navigation and multimedia;
- Any accessories should be matched with the parameters of the product during the replacing; Unsuitable accessories might damage the product and cause serious safety accidents, which will lead to personal injury;

## Safety Statement

- This product is the auxiliary equipment for increasing driving experience, please keep safety as priority and never be careless when driving. Please avoid using any function that may affect your safety during driving, otherwise the safety accidents caused by improper operation has nothing to do with our company; Please be aware of your safety as the basis for the processing; Such as map navigation, it works only as a reference, please consider the actual road conditions;
- The navigation map provider is responsible for navigation map data;
- Please follow the manual steps. Any serious injury, death or goods damage that caused by the operating this product that does not be mentioned in the manual has nothing to do with our company;

## Warning

- Please do not disassemble, install or repair the product by yourself. Please contact the dealer or specified service personnel first if it is necessary. Any operation that is conducted by the person who has not electronic equipment, vehicle modification or other related training may cause accidents, fire, electric shock, or other dangers;
- Please do not arbitrarily change the system;
- Please do not install the products near the high heat areas, potential fire hazards, do not allow contact with liquid and avoid the damage to the product that may lead to electric shock, fire and other accidents;

- Please do not install and use this product in the environment that does not meet the installation conditions. Otherwise it may cause the damage to the machine or injury to user;
- Please do not arbitrarily change the emission frequency, increase the transmission power (including add RF power amplifier), add external antenna or use other transmit antennas;
- Please do not make interference to legitimate radio communication services during the using of product. Once the interference occurs, user should immediately stop using the product and the product should not be used unless the interference has stopped;

## **Installation Instructions**

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- The vehicle must meet the voltage, current and power that required, please check the conditions before installation;
- The installation should be done while the battery of the vehicle is disconnected;
- To ensure that the product has been fitted with a fuse;
- The installation of the product should not affect the safety of the operation and function of the vehicle;
- The installation position should not block the driver's sight and should not be on the place that the brake, steering wheel, seat belts, airbags and other vehicle safety equipment should be;
- Please confirm the matching condition of the vehicle interface before installing this product, use the appropriate patch plug if the interface is not matched;
- Please be familiar with the connection of the vehicle before installation, confirm the position of the piping, electrical wiring, fuel tank and other vehicle system components. Do not touch or damage these components and avoid the exposure of wires that may cause corrosion, leakage, etc.;
- Please do not conduct the installation in place of condensation, drench water sites, high humidity, containing dust and oil smoke. If water, moisture, dust and oil smoke enter the product, it may cause smoke, fire or failure;
- Please do not move or disassemble the existing screws, nuts, bolts, clips, connecting fixed appliances, accessories and so on, do not change or remove vehicle incident contact systems and wire clips, otherwise it may impair the function of automobile safety;
- In order to avoid the occurrence of fire damage to the product or vehicle, please do not allow the existing power supply circuit to overload when powering the product; Please be sure that the power wires have insulation treatment and are installed with fuses, circuit breakers or relays;
- Please use nonconductive tape in insulation treatment, wrap the ends of the wire and unused wire; correct insulating treatment can avoid the occurrence of electric arc, electric shock or fire. In order not to impede the brake pedal, gearbox and steering wheel, plastic cable ties or suitable fixings could be used to fix the wires. Please do not make the wires contact high temperature surface, the heat can easily cause damage to the wires and lead to short circuit, arc or fire;
- Please fix the wires in the vehicle so that they will not lead to the scratch or damage of wire. In addition, the wire should be fixed in the hidden place as far as possible;
- Please do not block the airflow vents, otherwise it may cause internal overheat or fire;
- After the installation is completed, please check the wire connection of the vehicle, then run all functions, including lights, speakers, stereo, reversing operation and other electrical systems and ensure

that the vehicle function is normal and can be used safely.

## Usage Notes

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- Please use this product in 9~16V DC voltage range. Mismatched voltage(too high or too low) will cause damage to the product and the battery of the vehicle;
- Please use the 15A fuse;
- Please operate the product at the temperature of -20°C to +70 °C;
- Use the soft wet cloth to wipe the stain gently;
- It is recommended not to use the product in excessive wet environment. If the function is failed, please shut down the product and restart after the moisture dispersed;
- When restart, please use the tapered tool and press the reset button lightly;
- When OS is crashed and affects driving, please park the vehicle in the safe area and restart the machine;
- When it is in cold start process, it may not be able to accurately display the current time and location, user could use GPS positioning function to correct it;
- The product may not run normally because of rough or bumpy road. Users could reuse this product when the road conditions improve;
- When playing HD video, it is suggested to close navigation system to avoid the stuttering;
- Foreign objects or water into the machine may cause smoke or burning smell. When it occurs, please immediately shut down the machine and contact the service center;
- If the product has any fault or any serious damage, stop using and contact customer service center immediately;

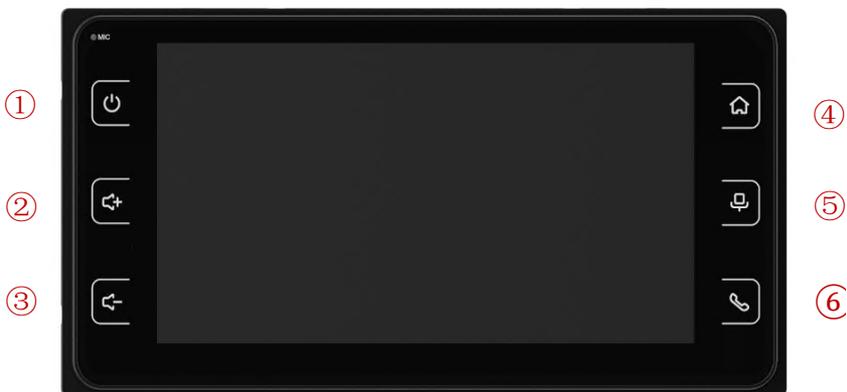
## Statements

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- This manual mainly introduces the function and operation method of the product, it is only used as user's operating guidelines, not as a basis for other criteria and maintenance services;
- When there is improvement of products, specifications and design are subject to change without notice, please consult the supplier for details;
- Without our authorization, the contents of this manual shall not be used for other commercial purposes;
- The final interpretation of this manual shall be owned by manufacturer.

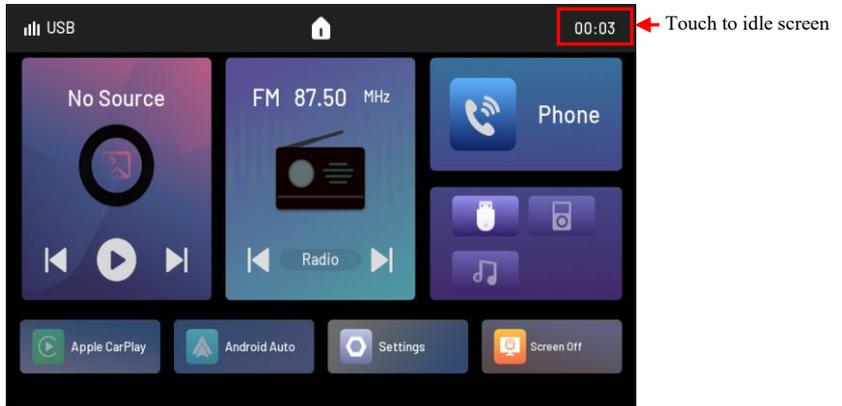
## Front panel



- ① **ACC OFF**
- ② **Increase volume**
- ③ **Decrease volume**
- ④ **Return to home screen**
- ⑤ **Enter voice page**
- ⑥ **Answer phone**

## Home menu

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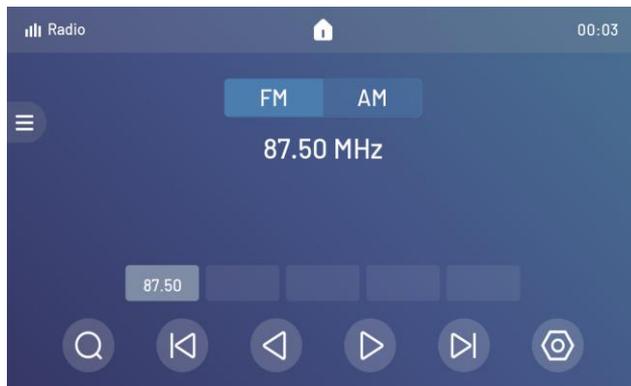


<b>FM/AM</b>	<b>Listen to FM / AM radio program;</b>
<b>Phone</b>	<b>Hands-free phoning;</b>
<b>Bluetooth</b>	<b>Play Bluetooth audio music;</b>
<b>Android Auto</b>	<b>Connect to Android phone;</b>
<b>USB</b>	<b>Play music/video in USB flash drive;</b>
<b>CarPlay</b>	<b>Connect to iPhone;</b>
<b>iPod</b>	<b>Connect to iPhone/iPod;</b>
<b>Settings</b>	<b>Set the parameters of the product;</b>

# Radio

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(FM only)



## FM/AM /Switching

Touch [   ] to alternate switch between FM and AM ; Or touch [  ] and then choose [  ] [  ] to switch;

## Automatic Search and Storage Station

Touch [  ] to automatic search and save station; When search is completed, the first radio station is automatically played and the radio list is displayed;

## Play Preset Station

Touch [  ] [  ] or [  ] select the station in the list to play.

## Manual Search Station

Touch or hold [  ] or [  ] to automatic search the radio station. If the station is searched, the process will stop and play the current station, and then touch the button to search again;

## Switch Station

1. When playing preset station, touch   to switch to the previous or next station;
2. Touch  or  to fine adjust radio frequency;

## Collect Station

Touch  in FM or AM list to collect station;

## Media Player

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Insert USB Flash Drive with media files.

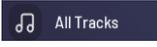
### Supporting Format

1. Music: APE, FLAC, MP3, WMA, WAV, M4A, OGG, etc.;
2. Video: 3GP, AVI, MKV, MOV, MP4, MPEG., VOB, WMV, M4V, etc.;
3. Picture: JPG, PNG, BMP;

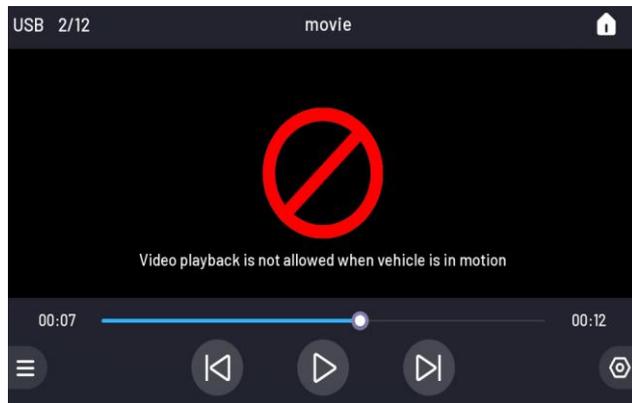
### Play Music





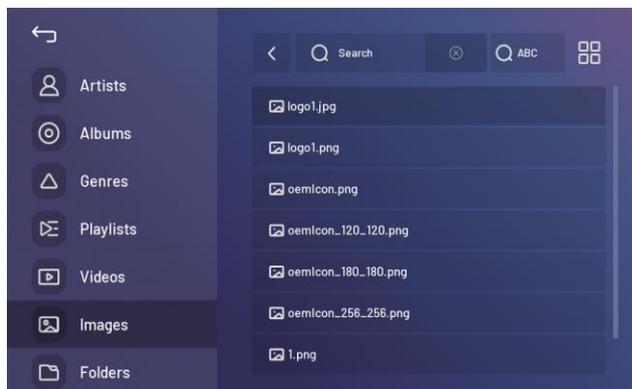
Touch  , select  to show the music list. Drag up and down the list, touch the selected song to play and adjust the play progress in the progress bar; Touch  to return to the player interface;

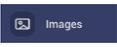
## Play Video



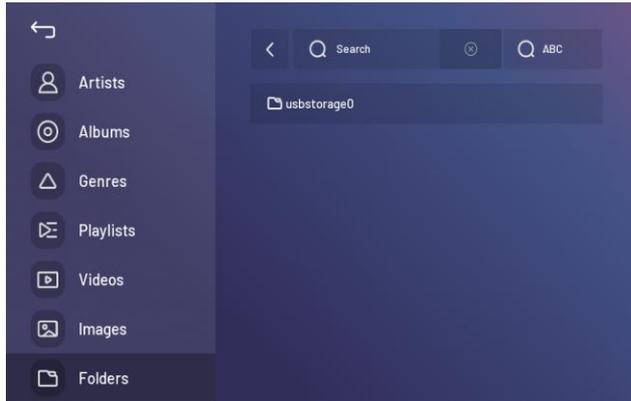
Touch  , select  to show the video list. Drag up and down the list, touch the selected video to play. Touch the screen to exit full screen mode;

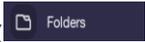
## View Picture



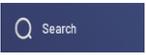
When playing music or video, touch  , then touch  to show the list of picture. Drag up and down the list, touch the selected picture to view; Touch  or  to view previous or next picture, fast swiping on the screen is done; Touch  to preview all pictures; Touch  to return to the list; Scale by two fingers multi-touch and double click to original size.

## Play Folder Contents



When playing music or video, touch  ,then touch  to switch to folder mode, and it will exit the mode if user touch it again;

## First Letter Search

Touch  or touch the circle when you drag the progress bar to fast search the file by the first letter;

## Switch Tracks

Touch  or  , switch to previous or next music;

## Play/Pause

Touch  to play, touch  to pause;

## Playing Modes

 or  Sequential playing mode;

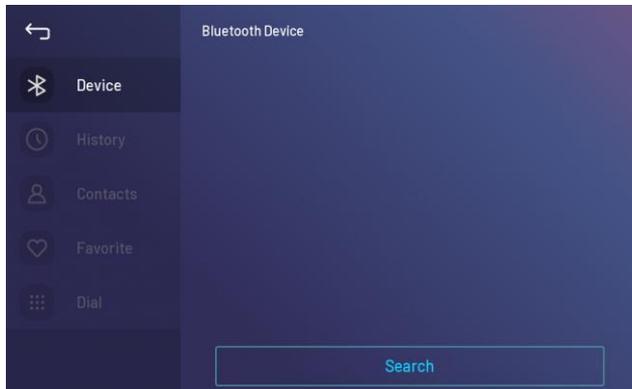
 Single cycle mode;

 Random play mode;

## Hands-free

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The Bluetooth connection is not available when Apple CarPlay is on.



### Search Bluetooth Device

Please make sure that the device you desire to connect has been turned on and allowed to be detected; Using a mobile device to search the product, the name will be displayed on your mobile device;

or touch  to search the surrounding Bluetooth devices. All the devices searched will be displayed on the screen.



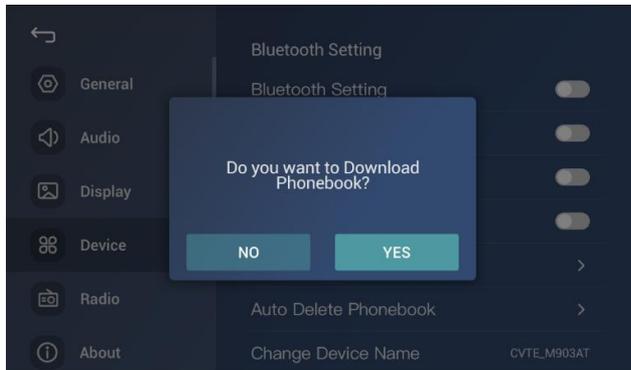
### Bluetooth Pairing

In the mobile device, touch name of the product or choose device on product to connect, and then wait for the connection.

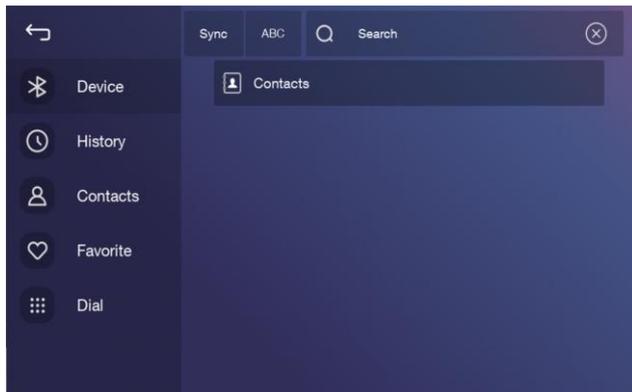
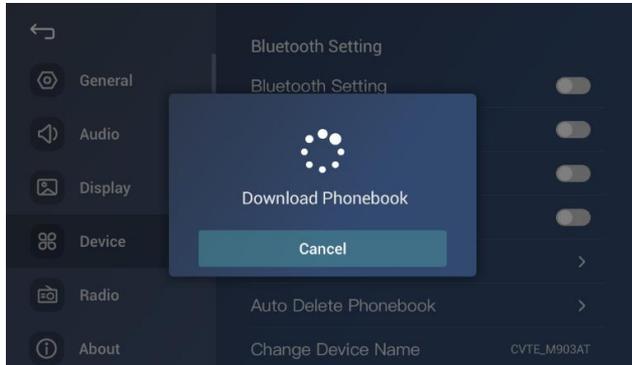
### Automatic Connection

If the connected device is out of the operating range, the Bluetooth connection will be disconnected automatically. If user does not close the Bluetooth function, the Bluetooth is automatically reconnected when the device returns to the operating range in few minutes.

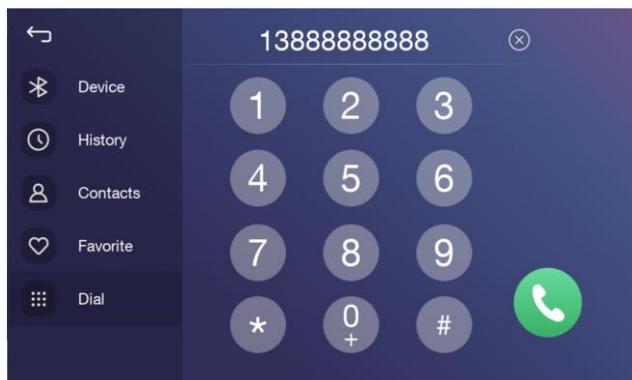
### Download Phone Book



touch  to download phone book from mobile device, at this time it will show the download tips on the screen of mobile device, touch YES for download, touch NO for not download.



### Call Out / Receive Call



- 1.Dial the phone number for calling;
- 2.Select a name from the phone book to call;
- 3.Choose a record in the call history for calling;
- 4.When call is coming in, choose receiving or hanging up;

### **Hands-free Mode and Private Mode**

During a call, touch  and  to switch between Hands-free mode and private mode; Touch  to mute microphone so that the receiver cannot hear from your side.

### **Disconnection**

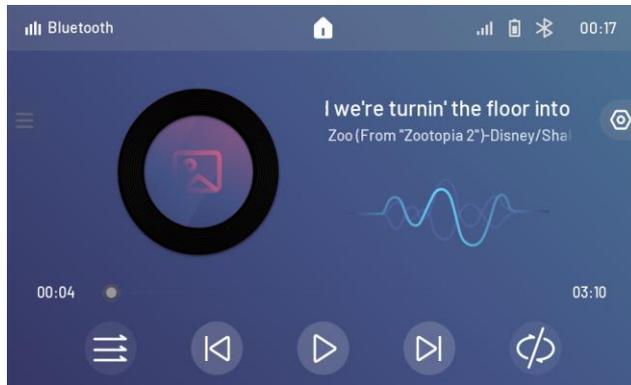
- 1.Touch the connected device name for disconnection;
- 2.Touch the dustbin next to the device name to disconnect;
- 3.End the connection directly on the mobile device;

## **Bluetooth Audio Music**

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The product supports A2DP、AVRCP、PBAP and HFP protocol;  
Make sure Bluetooth device volume is turned to max.



### Switch Tracks

- 1.Touch  or  to switch to previous or next music;
- 2.Using finger swiipe left/right on the play interface to switch to previous or next music;

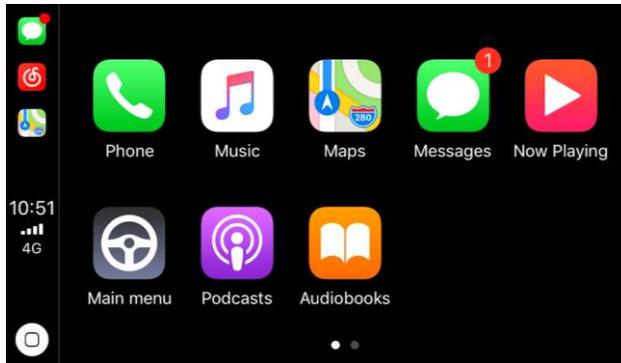
### Play/Pause

Touch  to play, touch  to pause or operate on the connected device;

## CarPlay

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Using Apple lightning cable to connect iPhone with the product, and it will automatically show the CarPlay interface; User could directly operate the common functions of iPhone on the product.  
iPhone support: minimum iPhone5; Required iOS: minimum iOS 7.1.



### **Call Out / Receive Call**

Touch the main interface of CarPlay mode for Calling;

### **Play Music**

Touch the main interface of CarPlay mode to access all of your content from iTunes;

### **Use Map**

Touch the main interface of CarPlay mode to let the iPhone show you the way;

### **Check Message**

Touch the main interface of CarPlay mode for sending message or check unread message;

### **Siri**

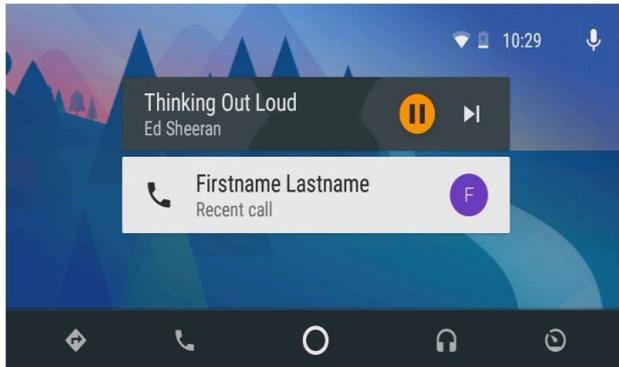
1. Touch and hold Apple Home key on product or iPhone for using Siri voice assistant, such as issuing a call, playing music, opening the map and other voice commands;
2. Touch the Siri key on the front panel;
3. When iPhone is connected, enable Siri by steering wheel control (some cars) ;
4. Control with “Hey,Siri”;

## **Android Auto**

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Connect Android phone by standard micro USB cable, drivers can enjoy the music from their phone, show the way with Google map or other map App and make or receive a call. User need to enable Bluetooth on phones and the product at the same time. Required Android OS: 5.0.

(Android Auto App must be installed on the phone before connecting)

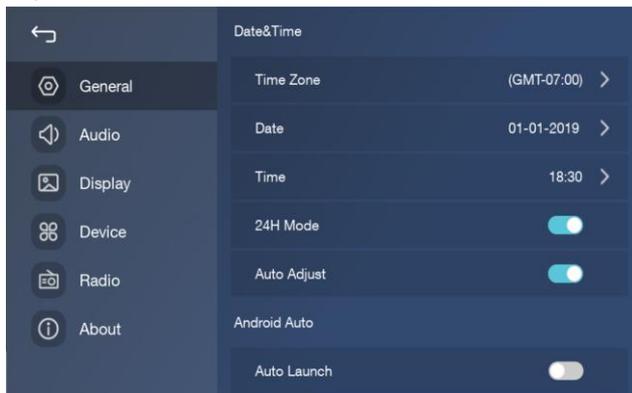


- 【🏠】 Open map;
- 【☎️】 Open dialer;
- 【🎵】 Now card screen, tap cards to go to music player or map, and also make a call directly;
- 【🎧】 Open or choose music App;
- 【🏠】 Choose to return to native screen;
- 【🗣️】 Push to talk(Enable voice assistant)

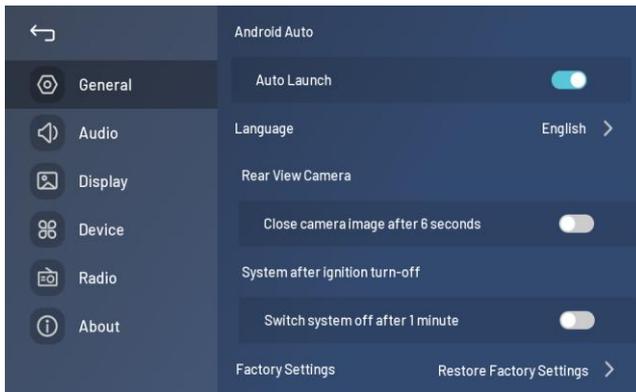
## Settings

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### General Settings

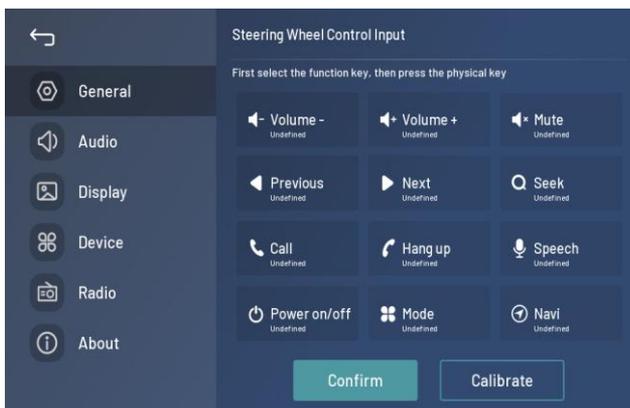


- 1.Touch to select the time zone in the region;
- 2.Touch to set date, touch OK for setting done;
- 3.Touch to set the time, touch OK for setting done;
- 4.Open/Close 24H mode;
- 5.Open/Close Auto Adjust mode ;



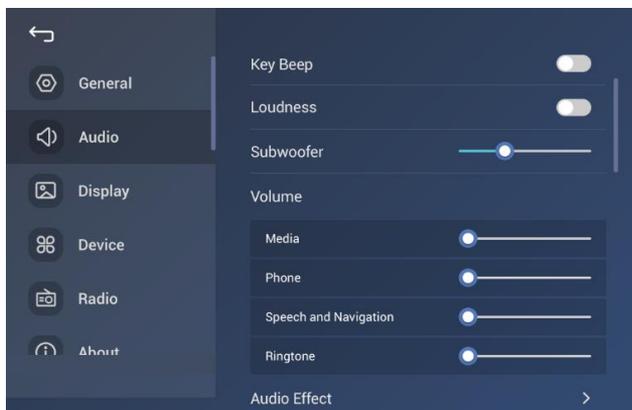
- 6.Open/Close auto launch for Android Auto(Android auto projection mode is active or not);
- 7.Touch to select language, and then touch OK to switch languages automatically;
- 8.Open/Close Rear View Camera Delay mode;
- 9.Open/Close ACC OFF Delay mode;
- 10.Touch to recovery to factory settings;
- 11.Steering wheel control;

### Steering Wheel key

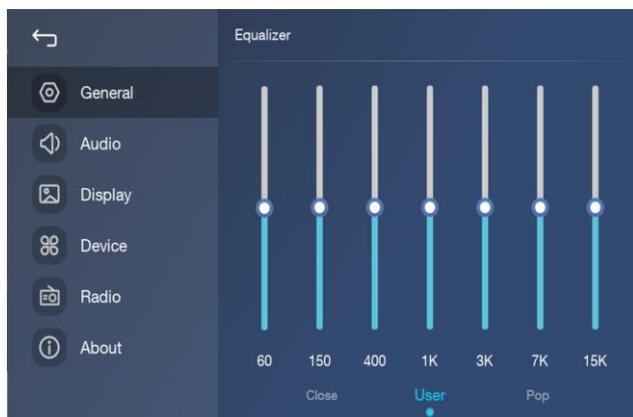


Click Customize and touch the wanted items to set. Pressing one steering wheel key when the screen pop a window with “**Press the physical key on the steering wheel**”, the key will keep the function of the item after touching **【confirm】** with the item displaying **【Activated】** (repeat all wanted items before confirm). One key has just a function after setting for once. Touch **【Calibrate】** to recalibrate the key.

## Audio Settings



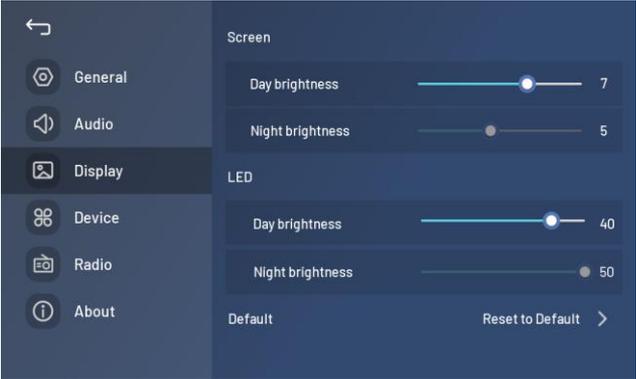
1. Open/Close beep, one touch one beep;
2. Open/Close loudness effect;
3. Regulate subwoofer effect;
4. Adjust the volume of each media;



5. Select the sound effect, choose it directly;

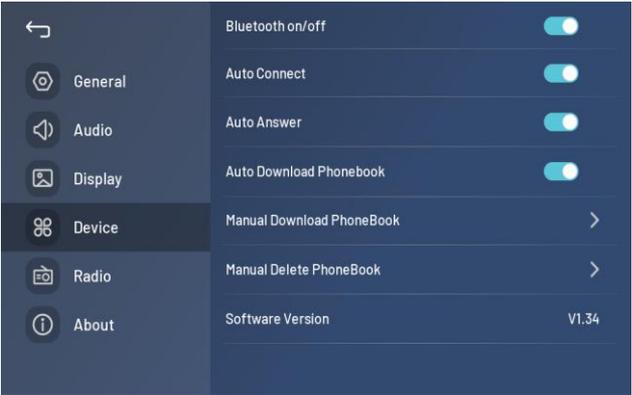
6.Move original point to adjust the speaker output balance;

### Display Settings



- 1.Adjust screen brightness(when vehicle light is on, adjust moon brightness);
- 2.Adjust LED brightness(when vehicle light is on, adjust moon brightness);
- 3.Recover to default values;

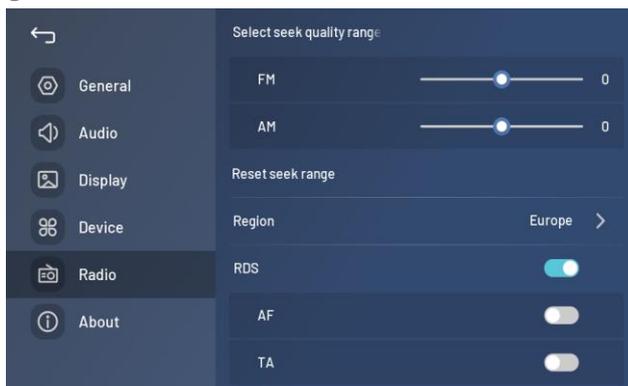
### Bluetooth Settings





- 1.Open / Close Bluetooth;
- 2.Open / Close automatic connection;
- 3.Open/Close automatic receiving; if open, the incoming call will be received automatically;
- 4.Open/Close automatic download phonebook; if open, the product will automatically download phonebook from mobile phone when Bluetooth connection is done(need permission of mobile phone );
- 5.Touch to modify the product name;

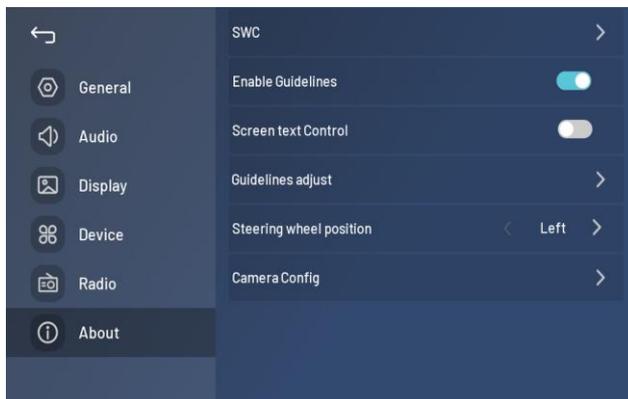
### Radio Settings



- 1.When the scan quality is adjusted to the left, the stop sensitivity will be improved(more stations); On the contrary, the stop sensitivity will be decreased(less stations);
- 2.Touch to recover to default stop sensitivity;
- 3.Touch to select the region, please do not change the settings arbitrarily;
- 4.Open / Close RDS;

## Advance settings

Click the area within the red box multiple times, **Advanced Settings** will appear;



1. Open/close the Enable Trajectory mode;
2. Open/close the Dynamic Trajectory mode;
3. Touch to choose the Static Trajectory Adjust setting;
4. Touch to choose left driving position or right driving position (for CarPlay), reconnect to take effect;
5. Touch to choose the reversing camera type(N/P) ;
6. Touch **↩** to return;

## Common Problems and Solutions

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When the machine fails

1. Recovery to factory settings or reset;
2. Try reigniting;
3. Please check the phenomena that are described in the table below and try to use the solutions;
4. Contact Service Center;

Machine/function	phenomena	Solutions
Machine	Cannot power on/off	Check the connection, if it is broken, try to reconnect it; Check the main fuse, if it is damaged, replace it; Press reset key;
	No sound	Adjust the volume; Confirm whether the music and video is supported or not; Confirm whether the connection of the power amplifier is lost;
Reversing	Abnormal picture	Exit reversing mode and enter again; Check whether the camera is covered by foreign matters; Check whether the type of reverse camera is matched or not; Check the reversing signal cable;
Radio	Noisy; Cannot search the station	Ensure there is no metal products around the machine; Driving the vehicle to the place where the radio signal is good and search the station;
Bluetooth	Connecting fail	Please make sure that the Bluetooth of mobile device is turned on, the machine is not connected;
USB playing	Playing fail	Ensure the U disk is not damaged; Please make sure that the format of content is supported;