



## Model: VT4G

### GPS VEHICLE TRACKER 4G

#### Included in box

- 1 x GPS tracker – model: VT4G (input 12v~24v)
- 1 x wiring harness
- 1 x Basic Set up guide
- 1 x GPS DEVICE STICKER



This product requires a mobile SIM card (not included).

Data only SIM cards are not compatible.

A full owners operator manual can be downloaded from  
**[www.mongoose.com.au](http://www.mongoose.com.au)** or **[www.mongoose.co.nz](http://www.mongoose.co.nz)**

## Responsible use of GPS products

GPS tracking devices need to be used responsibly, with disclosure and consent of drivers. Mongoose GPS trackers are not for covert use. You must disclose it to any driver/user that you are using a GPS tracking system.

All customers need to ensure that they install and use GPS tracking devices in accordance with all applicable laws, regulations, standards and industry code of conduct.

**Product comes with 12 months warranty**

**V.T. V1**

# **STEPS FOR BASIC INSTALL AND SET UP**

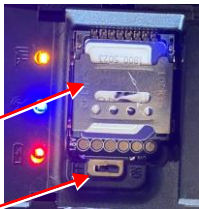
- 1. Professional Installation of VT4G**
- 2. Insert active SIM CARD into VT4G**
- 3. Turn on Switch for VT4G back up battery**
- 4. Turn vehicle on to get VT4G to start sending GPS location updates to the APP**
- 5. Download the Mongoose 4G GPS APP**
- 6. LOGON to the APP and use the 10 DIGIT GPS tracker ID number and default password 222444**
- 7. Enter trackers phone number in Tracker info**

## **STEP 1 INSTALLATION**

- Choose a hidden but accessible mounting location that allows for the tracker to face towards the sky – SIM card side facing up.
- Make correct wire connections
- Ensure there is no metal above that could shield the tracker.
- Do not put the tracker close to other emission sources such as computers, parking system, alarms, Bluetooth units or other electronic equipment.
- Remove the top cover and follow instructions in step 2 for SIM CARD.
- Plug in the loom and park outdoors to get good GPS reception.
- Verify mobile and GPS reception by looking at the built-in LED's for correct flash code. Details in Step 2
- Secure the tracker in the chosen location.

## STEPS 2 & 3 SIM CARD INSTALLATION

- Remove the 'snap-on' top cover of the tracker
- Slide and lift SIM card holder - Insert SIM card
- Close holder and slide forward to lock
- Turn on the trackers' battery back-up isolating switch
- Replace the plastic cover



**TEST SIMCARD voice, text, data function in phone for activation before use in GPS TRACKER**

### BLUE & YELLOW LEDs

<b>Unlit</b>	Reception is off (No power or unit asleep)
<b>Lit solid</b>	Working normal
<b>Flashing once every 3 sec'</b>	Searching for reception (Yellow – Mobile) (Blue – GPS)
<b><u>Red LED</u></b>	Power connected and internal battery charging

**NOTE:** The trackers internal battery will not provide backup power unless the isolating switch is 'ON'. If the tracker is removed from the vehicle, for whatever reason, turn the switch 'OFF' to prevent full battery discharge and possible damage.

## STEP 4 TURN ON ENGINE OF CAR

If parked in position that is under a metal or concrete roof please move the vehicle outside so TRACKER can be able to pick up satellite and phone signal. This will allow the Tracker to send location data to the APP or website.

## STEP 5 Website and 4G APP

### DOWNLOAD THE MOBILE APP

Go to App Store for Apple IOS

Go to Play Store for Android

Search for :- **4G MONGOOSE GPS**



**\*\*\*CHECK APP stores to ensure you have a recent UPDATE for the APP\*\*\***

**WEB ACCESS TO TRACKER [www.mongoosegps4g.com](http://www.mongoosegps4g.com)**

## STEP 6 LOG ONTO TO APP OR WEBSITE

1. Enter trackers 10 DIGIT ID (serial number) and default 222444 password then PRESS LOGON. 10 digit ID number is on the box and on the TRACKER

2. You can check now to see if your TRACKER is reporting Real-time in the APP. Your tracker will be Green direction arrow. Blue Dot will be your phone.

If your tracker is not reporting its Location yet, or it is but you also want to access more features of the APP follows the steps below.

Press **MENU** at bottom of screen and select TRACKER INFO

### STEP 7 Enter Trackers Phone number in Tracker info

Once in Tracker INFO you enter details for your unit.

Press the Write ICON at top right of the screen


Select **Device phone number** section. **Enter the phone number of the SIM card put inside the Tracker.**

CHECK Your DEVICE phone number is correct

You can also personalise the tracker info details here.

Once completed, press Save icon at top right of screen.

You can press the Back button at top of screen to go back to Main menu

Tracker Info' 	
Device name	VT-65432
Device ID	4210165432
Expiry date	1900-01-01
License plate number	
Device model	VT
Device phone number	
Contact	
Contact number	
Master user mobile phone number	

### In Menu choose TEXT COMMANDS.

Then press the **MASTER USER NUMBER** option.

You can then enter your personal MOBILE number that will be the main user of the tracker.

The app will go to SMS text sending function of phone, press send for the SMS and the tracker should reply.

In this section you can set up and communicate via SMS with your tracker.

You can change your TEXT password here for extra security of your tracker.

KEEP A RECORD OF THIS NUMBER

Once completed go back to Main menu

Text Commands	
Command Click to Change	Current Status
Arm/Disarm	-
Engine Immobiliser	-
Get Location Data	-
Tracking Frequency	-
Time Zone	-
Vibration Sensitivity	-
Speed Alert	-
Move Alert	-
Master User Number	-
Authorised Numbers	-
Text Password	123456
Factory Reset	Reset to factory settings

### In Menu choose SET APN

If you have started your car and it did not show trackers ONLINE location in the APP, you can enter the **SIM PROVIDERS APN** to make sure the tracker is sending data via the right TELCO APN.

Below are some of APNs that you can enter, the APP will go to SMS, please ensure you send SMS and TRACKER will reply

Australia APN		New Zealand APN	
Telstra	telstra.internet or telstra.wap	Vodafone	vodafone.net.nz
Vodafone	live.vodafone.com	Spark	internet
Optus	connect or yesinternet or connectme	2 Degrees	
Aldi	mdata.net.au	Kogan	live.vodafone.com
Boost	telstra.mms	The Warehouse	warehouse
Moose	yesinternet	Skinny	wapaccess.co.nz
AmaySim	internet	Slingshot	

Contact your SIM card provider if your provider is not listed above or to verify the correct APN.

Turn Ignition on for vehicle so TRACKER can send GPS location. Allow a few minutes and check APP to make sure you showing ONLINE location in the Real Time. If not please try check APN or try alternative APN for that TELCO

You can now go back to MAIN MENU

### Select Change Password

You can enter your current password for APP/WEBSITE LOG IN, then enter your own 6 digit password, then enter it again to confirm.

Use this new 6 digit password when you LOG IN.

**NOTE: It is important that you change the Default passwords to your own chosen password. Also to protect your location data, only reveal your logon details to trusted persons.**

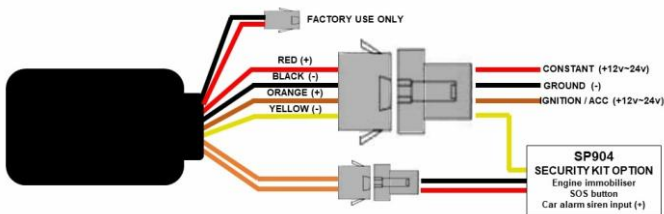
### CONTROL COMMANDS AVAILABLE VIA THE MOBILE APP

Command	Function
Arm / Disarm	Turns text alerts on or off. When ON, text alerts are sent for car alarm trigger, ignition on, shock (vibration) sensor or MOVE parked position change.
Engine immobiliser	Prevents engine starting by <b><u>interrupting the starter motor – **do not connect to other circuits.</u></b> (extra cost option – check with the installer of this product) <b><u>Must be installed by qualified professional.</u></b>
Get Location Data	Provides latitude/longitude as a text message – click on blue text to open your phones maps to show location
Tracking Frequency	Sets how often the tracker updates its location when moving.
Time Zone	Set hours ahead of GMT your tracker is located. Adjust for daylight saving when applicable.
Vibration Sensitivity	Set vibration (shock) level 1~9. 1 is most sensitive. See full manual for explanation and on/off command
Speed Alert	Sets a max'permitted speed Alert. Speeding sends a text alert
Move Alert	Sets a radius of permitted movement. Beyond this limit sends a text alert once set and then ARM
Master User Number	The main users mobile phone number

Authorised Number	2 Phone numbers for the SOS alert, must insert 2 numbers, you can use same mobile number twice
Text Command Password	Choose your own 6-digit number (default 123456). This does not change your logon password but changes password used for many SMS text commands
Geo-Fence	A permitted radius of travel. Alerts are sent to APP + Website when exiting or entering a geo-fenced area. <u>Does not send SMS alert</u>
Factory Reset	Resets settings to factory default

Some of the Commands are sent from the APP to the tracker as a password protected text messages from your mobile phone. The APP opens your phones text messages showing the text code being sent to the tracker..... Just press send.

## WIRING DIAGRAM





**For more information and warranty details**  
**Australia**

[sales@mongoose.com.au](mailto:sales@mongoose.com.au)

[www.mongoose.com.au](http://www.mongoose.com.au)

**New Zealand**

[sales@mongoose.co.nz](mailto:sales@mongoose.co.nz)

[www.mongoose.co.nz](http://www.mongoose.co.nz)

GPS tracking website: [www.mongoosegps4g.com](http://www.mongoosegps4g.com)

Mobile APP:- **4G MONGOOSE GPS**